

## IRTC Satisfaction Survey Update

How would you (consumer) respond to the following statements?

Statement	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
I am more knowledgeable on my health.					
I was listened to by my coach.					
I know when to seek attention for my health condition in the future.					
The IRTC service was helpful for me.					
I was able to achieve the goals I set.					

Free Response Questions (If consumer answers yes, describe response in the text box)

- Any recommendations to make the service better? (Y N )
- Is there anything you would like to share about the service? (Y N )
- Is there anything you would like to share about your coach? (Y N )

### 30/60/90 day follow up

In the past 30 days are you:

Had an ER Visit

Living in a LTCF

Had a hospital admittance

Living in a SNF

Living at home in the community

Other

*Note: If a person answers yes to SNF/LTCF, or other (deceased/hospice/moved out of state) follow up can end and the episode be closed.*

If you had a hospitalization, LTCF admission, SNF admission, or ER Visit, was it related to the condition in which you were discharged from the hospital or LTCF? (Y N )

If you moved to a LTC Facility, was it by choice? (Y N )