



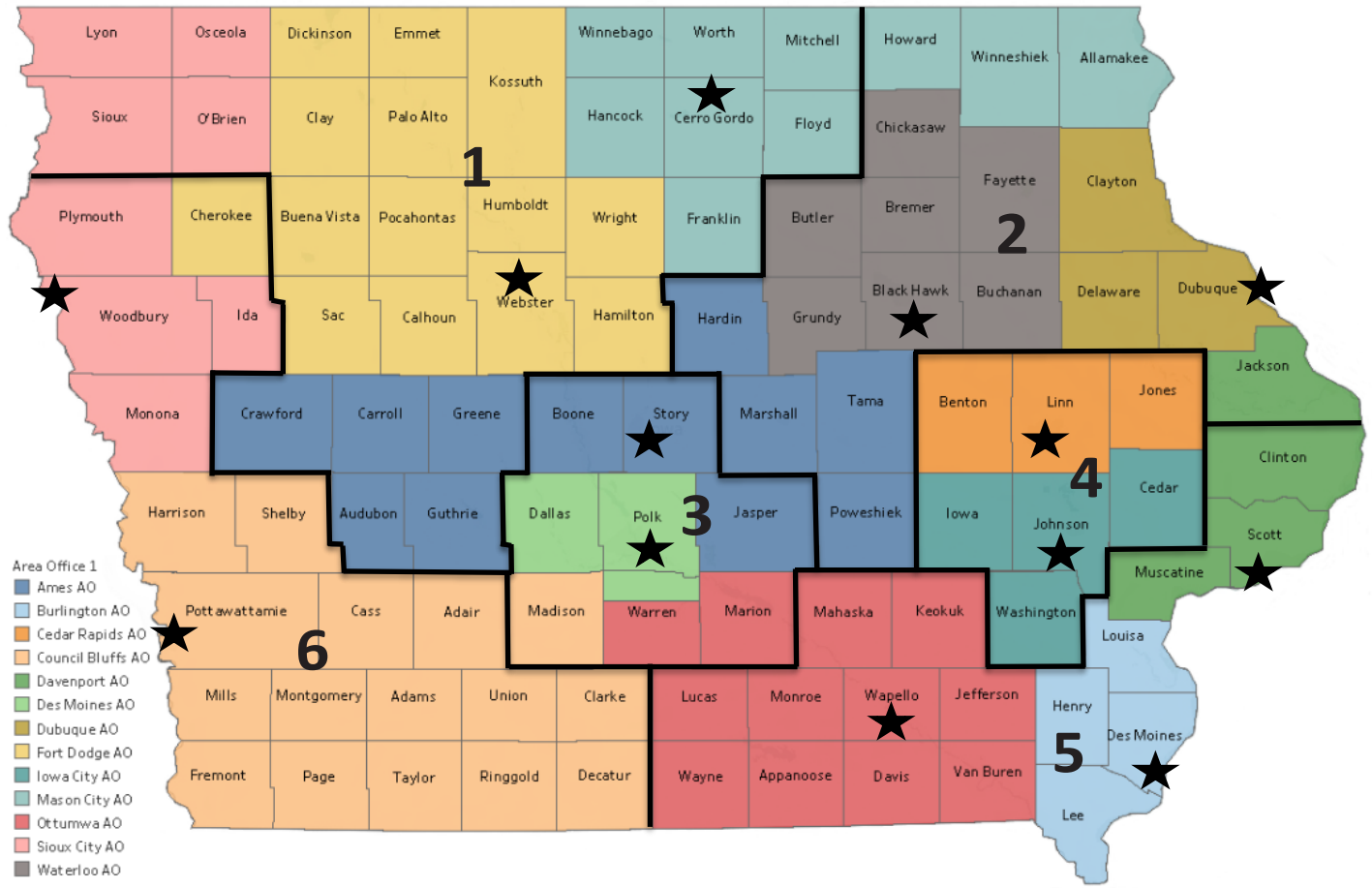
Iowa Department on Aging  
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[www.iowaaging.gov](http://www.iowaaging.gov)



Iowa  
**Vocational  
 Rehabilitation  
 Services**

*Finding solutions. Generating success.*

## Iowa's Older Workers Employment Program (OWEP) Regions



★ Indicates IVRS Area Office Locations

### SERVICE AREA 1: Elderbridge Agency on Aging

IVRS Area Offices (AO) and Counties Served:	<b>Ames AO:</b> Audubon, Carroll, Crawford, Greene, Guthrie <b>Fort Dodge AO:</b> Buena Vista, Calhoun, Clay, Dickinson, Emmet, Hamilton, Humboldt, Kossuth, Palo, Alto, Pocahontas, Sac, Webster, Wright <b>Mason City AO:</b> Cerro Gordo, Floyd, Franklin, Hancock, Mitchell, Winnebago, Worth <b>Sioux City AO:</b> Lyon, O'Brien, Osceola, Sioux			
Employment Specialist:	Marsha Harmonson, (712) 260-8909, <a href="mailto:mharmonson@elderbridge.org">mharmonson@elderbridge.org</a>			
Elderbridge Contact Information:	<b>Mason City Office</b> 1190 Briarstone Dr, #Ste. 3 Mason City, IA 50401 (641) 424-0678 Fax: (641) 424-2927	<b>Carroll Office</b> 603 N West St. Carroll, IA 51401 (712) 792-3512 Fax: (712) 792-3534	<b>Fort Dodge Office</b> 308 Central Ave. Fort Dodge, IA 50501 (515) 955-5244 Fax: (515) 955-5245	<b>Spencer Office</b> 714 10th Ave. E, Ste. 1 Spencer, IA 51301 (712) 262-1775 Fax: (712) 262-7520
Website:	<a href="http://www.elderbridge.org">www.elderbridge.org</a>			

## SERVICE AREA 2: Northeast Iowa Area Agency on Aging (NEI3A)

IVRS Area Offices (AO) and Counties Served:	<b>Mason City AO:</b> Allamakee, Howard, Winneshiek <b>Waterloo AO:</b> Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Fayette, Grundy, Jackson <b>Dubuque AO:</b> Clayton, Delaware, Dubuque <b>Ames AO:</b> Hardin, Marshall, Poweshiek, Tama	
Employment Specialist:	Sally Leibold, (319) 215-8967, <a href="mailto:sleibold@NEI3A.org">sleibold@NEI3A.org</a>	
NEI3A Contact Information:	<b>Waterloo Office</b> 3840 W. 9th Street Waterloo, IA 50702 (319) 874-6840 Fax: (319) 272-2455	<b>Marshalltown Office</b> New site TBD (641) 753-4648
Website:	<a href="http://www.nei3a.org">www.nei3a.org</a>	

## SERVICE AREA 3: Aging Resources of Central Iowa

IVRS Area Offices (AO) and Counties Served:	<b>Ames AO:</b> Boone, Jasper, Story <b>Council Bluffs AO:</b> Madison <b>Des Moines AO:</b> Dallas, Polk, Warren <b>Ottumwa AO:</b> Marion, Warren	
Employment Specialist:	Jim Plorins, (515) 633-9505, <a href="mailto:jim.plorins@agingresources.com">jim.plorins@agingresources.com</a>	
Aging Resources Contact Information:	5835 Grand Ave., Ste. 106 Des Moines, IA 50312-1444 (515) 255-1310 Fax: (515) 255-9442	
Website:	<a href="http://www.agingresources.com">www.agingresources.com</a>	

## Service AREA 4: The Heritage Area Agency on Aging

IVRS Area Offices (AO) and Counties Served:	<b>Cedar Rapids AO:</b> Benton, Jones, Linn <b>Iowa City AO:</b> Cedar, Iowa, Johnson, Washington	
Employment Specialist:	Paul Swanson, (319) 826-5514, <a href="mailto:paul.swanson@kirkwood.edu">paul.swanson@kirkwood.edu</a>	
Heritage Contact Information:	6301 Kirkwood Blvd. SW Cedar Rapids, IA 52404 (319) 398-5559 Fax: (319) 398-5533	
Website:	<a href="http://www.heritageaaa.org">www.heritageaaa.org</a>	

## SERVICE AREA 5: Milestones Area Agency on Aging

IVRS Area Offices (AO) and Counties Served:	<b>Burlington AO:</b> Des Moines, Henry, Lee, Louisa, <b>Davenport AO:</b> Clinton, Muscatine, Scott <b>Ottumwa AO:</b> Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne		
Employment Specialist:	Adrian Blackwell, (563) 320-8612, <a href="mailto:ablackwell@milestonesaaa.org">ablackwell@milestonesaaa.org</a>		
Milestones Contact Information:	<b>Davenport Office</b> 935 E 53rd St. Davenport, IA 52807-2664 (563) 324-9085 Fax: (563) 324-9384	<b>Ottumwa Office</b> 623 Pennsylvania Ave. Ottumwa, IA 52501 (641) 682-2270 Fax: (641) 682-2445	<b>Burlington Office</b> 509 Jefferson St. Burlington, IA 52601-5427 (319) 752-5433 Fax: (319) 754-7030
Website:	<a href="http://www.milestonesaaa.org">www.milestonesaaa.org</a>		

## SERVICE AREA 6: Connections Area Agency on Aging

IVRS Area Offices (AO) and Counties Served:	<b>Council Bluffs AO:</b> Adair, Adams, Cass, Clarke, Decatur, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Union <b>Fort Dodge AO:</b> Cherokee <b>Sioux City AO:</b> Ida, Monona, Plymouth, Woodbury		
Employment Specialist:	Ashley Parker, (712) 328-2540, <a href="mailto:aparker@connectionsaaa.org">aparker@connectionsaaa.org</a>		
Connections Contact Information:	<b>Council Bluffs Office</b> 231 S. Main Street Council Bluffs, IA 51503 (712) 328-2540 Fax: (712) 328-6899	<b>Creston Office</b> 109 N Elm St. Creston, IA 50801 (641) 782-4040 Fax: (641) 782-4519	<b>Sioux City Office</b> 2301 Pierce St. Sioux City, IA 51104 (712) 279-6900 Fax: (712) 233-3415
Website:	<a href="http://www.connectionsaaa.org">www.connectionsaaa.org</a>		

## Iowa Department on Aging

Employment Initiatives Director	Kyra Hawley, (515) 979-3163, <a href="mailto:kyra.hawley1@iowa.gov">kyra.hawley1@iowa.gov</a>
Website:	<a href="https://www.iowaaging.gov/">https://www.iowaaging.gov/</a>

## Services Provided by Area Agencies on Aging (Services under the Older Americans Act)

Information & Service Assistance (Mandatory)	Nutrition & Health Promotion (Mandatory)	Services to Promote Independence (Optional)
<ul style="list-style-type: none"> <li>• Case Management</li> <li>• Family Caregiver Counseling</li> <li>• Information and Assistance</li> <li>• Legal Assistance</li> <li>• Options Counseling</li> </ul>	<ul style="list-style-type: none"> <li>• Congregate Nutrition</li> <li>• Health Promotion</li> <li>• Home Delivered Nutrition</li> <li>• Nutrition Counseling</li> <li>• Nutrition Education</li> </ul>	<ul style="list-style-type: none"> <li>• Adult Day Care/ Health</li> <li>• Assisted Transportation</li> <li>• Behavioral Health Supports</li> <li>• Chore</li> <li>• Emergency Response System</li> <li>• Homemaker</li> <li>• Family Caregiver Information Services</li> <li>• Material Aid</li> <li>• Outreach</li> <li>• Personal Care</li> <li>• Family Caregiver Respite Care</li> <li>• Family Caregiver Support Groups</li> <li>• Training and Education</li> <li>• Transportation</li> </ul>