Iowa's Older Workers Employment Program (OWEP) Regions

SERVICE AREA 1: Elderbridge Agency on Aging

IVRS Area Offices (AO) and Counties Served:
- **Ames AO**: Audubon, Carroll, Crawford, Greene, Guthrie
- **Fort Dodge AO**: Buena Vista, Calhoun, Clay, Dickinson, Emmet, Hamilton, Humboldt, Kossuth, Palo, Alto, Pocahontas, Sac, Webster, Wright
- **Mason City AO**: Cerro Gordo, Floyd, Franklin, Hancock, Mitchell, Winnebago, Worth
- **Sioux City AO**: Lyon, O’Brien, Osceola, Sioux

Employment Specialist: Marsha Harmonson, (712) 260-8909, mharmonson@elderbridge.org

Elderbridge Contact Information:
- **Mason City Office**: 1190 Briarstone Dr, #Ste. 1, Mason City, IA 50401
  - Phone: (641) 424-0678
  - Fax: (641) 424-2927
- **Carroll Office**: 603 N West St., Carroll, IA 51401
  - Phone: (712) 792-3512
  - Fax: (712) 792-3534
- **Fort Dodge Office**: 308 Central Ave.
  - Phone: (515) 955-5244
  - Fax: (515) 955-5245
- **Spencer Office**: 714 10th Ave. E, Ste. 1
  - Phone: (712) 262-1775
  - Fax: (712) 262-7520

Website: [www.elderbridge.org](http://www.elderbridge.org)
## SERVICE AREA 2: Northeast Iowa Area Agency on Aging (NEI3A)

| IVRS Area Offices (AO) and Counties Served: | Mason City AO: Allamakee, Howard, Winneshiek  
Waterloo AO: Black Hawk, Bremer, Buchanan, Butler, Chickasaw, Fayette, Grundy, Jackson  
Dubuque AO: Clayton, Delaware, Dubuque  
Ames AO: Hardin, Marshall, Poweshiek, Tama |
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<tbody>
<tr>
<td>Employment Specialist:</td>
<td>Sally Leibold, (319) 215-8967, <a href="mailto:sleibold@NEI3A.org">sleibold@NEI3A.org</a></td>
</tr>
</tbody>
</table>
| NEI3A Contact Information: | Waterloo Office  
3840 W. 9th Street  
Waterloo, IA 50702  
(319) 874-6840  
Fax: (319) 272-2455 |
| Waterloo Office | Marshalltown Office  
New site TBD  
(641) 753-4648 |
| Website: | www.nei3a.org |

## SERVICE AREA 3: Aging Resources of Central Iowa

| IVRS Area Offices (AO) and Counties Served: | Ames AO: Boone, Jasper, Story  
Council Bluffs AO: Madison  
Des Moines AO: Dallas, Polk, Warren  
Ottumwa AO: Marion, Warren |
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<tbody>
<tr>
<td>Employment Specialist:</td>
<td>Jim Plorins, (515) 633-9505, <a href="mailto:jim.plorins@agingresources.com">jim.plorins@agingresources.com</a></td>
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| Aging Resources Contact Information: | 5835 Grand Ave., Ste. 106  
Des Moines, IA 50312-1444  
(515) 255-1310  
Fax: (515) 255-9442 |
| Website: | www.agingresources.com |

## Service AREA 4: The Heritage Area Agency on Aging

| IVRS Area Offices (AO) and Counties Served: | Cedar Rapids AO: Benton, Jones, Linn  
Iowa City AO: Cedar, Iowa, Johnson, Washington |
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<tr>
<td>Employment Specialist:</td>
<td>Paul Swanson, (319) 826-5514, <a href="mailto:paul.swanson@kirkwood.edu">paul.swanson@kirkwood.edu</a></td>
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</tbody>
</table>
| Heritage Contact Information: | 6301 Kirkwood Blvd. SW  
Cedar Rapids, IA 52404  
(319) 398-5559  
Fax: (319) 398-5533 |
| Website: | www.heritageaaa.org |
SERVICE AREA 5: Milestones Area Agency on Aging

IVRS Area Offices (AO) and Counties Served:
- **Burlington AO:** Des Moines, Henry, Lee, Louisa
- **Davenport AO:** Clinton, Muscatine, Scott
- **Ottumwa AO:** Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Wayne

Employment Specialist: Adrian Blackwell, (563) 320-8612, ablackwell@milestonesaaa.org

Milestones Contact Information:
- **Davenport Office:** 931 E 53rd St., Davenport, IA 52807-2664, (563) 324-9085, Fax: (563) 324-9384
- **Ottumwa Office:** 623 Pennsylvania Ave., Ottumwa, IA 52501, (641) 682-2270, Fax: (641) 682-2445
- **Burlington Office:** 509 Jefferson St., Burlington, IA 52601-5427, (319) 754-7030

Website: www.milestonesaaa.org

SERVICE AREA 6: Connections Area Agency on Aging

IVRS Area Offices (AO) and Counties Served:
- **Council Bluffs AO:** Adair, Adams, Cass, Clarke, Decatur, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Union
- **Fort Dodge AO:** Cherokee
- **Sioux City AO:** Ida, Monona, Plymouth, Woodbury

Employment Specialist: Ashley Parker, (712) 328-2540, aparker@connectionsaaa.org

Connections Contact Information:
- **Council Bluffs Office:** 231 S. Main Street, Council Bluffs, IA 51503, (712) 328-2540, Fax: (712) 328-6899
- **Creston Office:** 109 N Elm St., Creston, IA 50801, (641) 782-4040, Fax: (641) 782-4519
- **Sioux City Office:** 2301 Pierce St., Sioux City, IA 51104, (712) 279-6900, Fax: (712) 233-3415

Website: www.connectionsaaa.org

Iowa Department on Aging

Employment Initiatives Director: Kyra Hawley, (515) 979-3163, kyra.hawley1@iowa.gov

Website: https://www.iowaaging.gov/

Services Provided by Area Agencies on Aging (Services under the Older Americans Act)

<table>
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<tr>
<th>Information &amp; Service Assistance (Mandatory)</th>
<th>Nutrition &amp; Health Promotion (Mandatory)</th>
<th>Services to Promote Independence (Optional)</th>
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<tr>
<td>• Case Management</td>
<td>• Congregate Nutrition</td>
<td>• Adult Day Care/ Health</td>
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<td>• Family Caregiver Counseling</td>
<td>• Health Promotion</td>
<td>• Assisted Transportation</td>
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<tr>
<td>• Information and Assistance</td>
<td>• Home Delivered Nutrition</td>
<td>• Behavioral Health Supports</td>
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<td>• Legal Assistance</td>
<td>• Nutrition Counseling</td>
<td>• Chore</td>
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<td>• Options Counseling</td>
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<td>• Family Caregiver Information Services</td>
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<td>• Family Caregiver Respite Care</td>
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<td>• Family Caregiver Support Groups</td>
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<td>• Training and Education</td>
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